

# New Program Exclusively for Landstar BCOs From Gallagher Transportation and Roadside Masters!



- Have you ever had to pay to have your truck towed as a result of a mechanical breakdown and had to pay for the tow? Did you feel like you paid too much for the tow?
- Ever run out of fuel and/or need roadside assistance?
- Have you ever locked your keys in your truck or needed a jump start?

As a Business Capacity Owner of Landstar System, Inc. you are now eligible to participate in the Roadside Masters Emergency Roadside Assistance program. The Roadside Masters Emergency Roadside Assistance program offers a number of benefits designed to assist you in situations similar to those outlined above.

This program was designed exclusively for the BCOs of Landstar and is made available by Gallagher Transportation Services and Roadside Masters.com.

The enclosed brochure outlines the benefits available to you as a member of the Road America Motor Club program. By tapping into the vast resources of Road America, assistance is available to you 24 hours a day, 7 days a week, with 1 hour response time. To claim benefits, simply call the Emergency Contact #: 1-855-370-1523 and a Roadside Assistance Coordinator will help you.

The weekly cost of the program is \$6.00 per truck and can be paid through a regular settlement deduction by Landstar. There is no up-front deposit due.

As an added benefit to Landstar BCOs and included in the cost indicated above, Roadside Masters has agreed to extend similar benefits to a designated personal vehicle of your choice. What an opportunity to provide protection to your spouse or other loved one while you are on the road. You will receive a special membership card for activating this service upon enrollment.

Enrollment is easy, just complete the enrollment form on the reverse side and fax it to Gallagher Transportation Services in Jacksonville Florida (800.872.9466) to activate your membership. A membership card and complete benefit handbook will be mailed direct to you from Roadside Masters.

You will also need to sign and date the attached ICOA Addendum to authorize the settlement deduction.

Please call 800.435.0372 with any questions regarding this new program.

\*This is not an automobile liability or physical damage insurance contract, this is a service program.



**Roadside**  
**MASTERS.COM**

Offered by  
Gallagher Transportation Services  
Arthur J. Gallagher Risk  
Management Services, Inc.  
800.435.0372



**Exclusively available to the Business Capacity Owners of  
Landstar Ranger, Inc., Landstar Inway, Inc. and Landstar Express America, Inc.**

## BCO Enrollment Form

BCO Name: \_\_\_\_\_  
(Name on ICOA)

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Ship Membership Card To Address (if different than address above)

\_\_\_\_\_

\_\_\_\_\_

Truck Make	Unit Number	Year	VIN#

**Member vehicles must match last 6 numbers of VIN number listed above to receive emergency roadside assistance – NO EXCEPTIONS. Please make sure you have your membership card with you at all times to receive service.**

**Authorization of Settlement Deduction:** In accordance with the Independent Contractor Operating Agreement ("ICOA") between you and a Landstar motor carrier, you, the Independent Contractor, authorize such Landstar motor carrier to periodically deduct the charge of this service as identified in your ICOA. If such settlements (or other monies due you) are not sufficient to allow deduction of this cost, Gallagher Transportation Services reserves the right to require you to remit by certified check or money order the outstanding cost to Gallagher Transportation Services, 2345 Grand, Suite 400, Kansas City, MO 64108 within a ten (10) day period. Otherwise, this service may be canceled within terms and conditions as outlined in the Roadside Masters.com Membership Handbook.

Signed \_\_\_\_\_ Date \_\_\_\_\_  
Owner or Authorized Representative

Please fax all applications to Gallagher Transportation Services at 800.872.9466, or email to [landstarcoord@ajg.com](mailto:landstarcoord@ajg.com)

**Please note this is not a reimbursement program.  
You must contact RoadsideMasters to obtain benefits.**



## ADDENDUM TO INDEPENDENT CONTRACTOR OPERATING AGREEMENT

### (Roadside Masters Emergency Roadside Assistance Program)

Pursuant to the terms and conditions of the applicable provisions(s) of the Independent Contractor Operating Agreement (the "Agreement") previously executed between the undersigned INDEPENDENT CONTRACTOR and the Landstar motor carrier identified below ("CARRIER"), INDEPENDENT CONTRACTOR and CARRIER hereby agree to supplement APPENDIX C of the Agreement with the additional terms and conditions set forth herein.

INDEPENDENT CONTRACTOR is not required to purchase or rent any products, equipment or services from or through CARRIER as a condition of entering into this Addendum or the Agreement. INDEPENDENT CONTRACTOR hereby authorizes CARRIER to deduct from any settlement compensation, Escrow Fund or other sums owed by CARRIER to INDEPENDENT CONTRACTOR the charges associated with the programs, as applicable, set forth in the table and text below.

PROGRAM	CHARGES TO INDEPENDENT CONTRACTOR ("IC")
Roadside Masters Emergency Roadside Assistance Program	\$6.00 per week (see below for more information).

Terms and Conditions of Roadside Masters Emergency Roadside Assistance Program. CARRIER's Roadside Masters Emergency Roadside Assistance Program provides a suite of emergency roadside assistance services as described in the Road America Motor Club membership handbook, which services may include towing assistance (up to 50 miles per disablement), fuel delivery services (up to 30 gallons of fuel), mobile mechanic services (up to \$100 for service call), oil, fluid and water delivery services, flat tire assistance, lockout/replacement key services (up to \$100), jump start/battery assistance (up to \$100 for service call), winching/extricating assistance, tire replacement assistance (up to \$100 per disablement) and other services and discount programs. In the event, during the term of this Agreement, INDEPENDENT CONTRACTOR elects to participate in this program, CARRIER is hereby authorized to deduct from INDEPENDENT CONTRACTOR's compensation \$6.00 per week. These charge amounts may include fees assessed to CARRIER as well as CARRIER's administrative fee for its time and expense for operating the Roadside Masters Emergency Roadside Assistance Program.

Except as expressly set forth herein, the terms and conditions of the Agreement remain in full force and effect and by executing this Addendum, the parties acknowledge that this Addendum is part of the Agreement. Terms not otherwise defined herein shall have the respective meanings assigned to them in the Agreement.

**The charge listed herein may comprise a payment by CARRIER to an outside vendor or third party (including an affiliate of CARRIER) and/or a charge or an administrative fee (which terms as used throughout this Addendum may include profit to CARRIER) for its time and expense relating to a program. If the charge set forth herein relating to the above program selected by INDEPENDENT CONTRACTOR will be changing, INDEPENDENT CONTRACTOR will be notified by CARRIER of the change in the weekly settlement statement or other written notice provided by CARRIER. INDEPENDENT CONTRACTOR will not be subject to any such change until at least thirty (30) days after such notice or such later time as is set forth in the notice. INDEPENDENT CONTRACTOR's failure, by the end of thirty (30) days after such notice, to notify CARRIER's Settlements Department in writing of any objection to the change will constitute INDEPENDENT CONTRACTOR's express consent and authorization to CARRIER to implement the change and modify accordingly the deduction from INDEPENDENT CONTRACTOR's settlement compensation, beginning immediately after the thirty (30) day period. Such modified amount(s) will replace and supersede that included herein. If INDEPENDENT CONTRACTOR fails to notify CARRIER's Settlements Department in writing of any objection within the thirty (30) day period, or if INDEPENDENT CONTRACTOR notifies CARRIER of INDEPENDENT CONTRACTOR's objection within the thirty (30) day period and INDEPENDENT CONTRACTOR and CARRIER are not able to resolve the matter to their mutual satisfaction, either INDEPENDENT CONTRACTOR or CARRIER may terminate this Agreement at any time pursuant to the Agreement.**

**IN WITNESS WHEREOF**, INDEPENDENT CONTRACTOR and CARRIER have entered into this Addendum to the AGREEMENT as of the \_\_\_\_th day of \_\_\_\_\_, 201\_\_.

INDEPENDENT CONTRACTOR:

CARRIER: LANDSTAR \_\_\_\_\_, INC.

By: \_\_\_\_\_

By: \_\_\_\_\_

Printed: \_\_\_\_\_

Title: \_\_\_\_\_

Unit No.: \_\_\_\_\_

## Why Join Our Membership Roadside Assistance Program?

### ▶ RELIABLE SERVICE PROVIDER

Road America Motor Club, is an award winning, experienced provider of Emergency Roadside Assistance Nationwide

### ▶ MORE CONCIERGE SERVICES

Offering you more than just Emergency Roadside Service. Road America Motor Club offers benefits such as hotel discounts, navigation assistance, truck rental, mobile Repair and much more.

### ▶ DOWNTIME REDUCTION

Routine driver issues quickly resolved. Navigational issues minimized to increase delivery efficiency.

### ▶ HIGHER PRODUCTIVITY

We keep you moving safely and smoothly on the road.



**Roadside**<sup>®</sup>  
**MASTERS.COM**

#### **Roadside Masters**

2665 South Bayshore Drive  
Suite 220  
Coconut Grove, FL 33133

#### **For General Inquiries Contact**

#### **Roadside Masters Membership Service Center**

1.800.395.4908

[info@RoadsideMASTERS.com](mailto:info@RoadsideMASTERS.com)

[www.RoadsideMASTERS.com](http://www.RoadsideMASTERS.com)

#### **Emergency Roadside Assistance Contact**

#### **Road America Motor Club**

1.855.279.5032



## Truck and Trailer Emergency Roadside Assistance Membership

Provided Exclusively to Landstar BCOs  
through Gallagher Transportation Services

Join our Road America Motor Club program  
and receive 24 Hour Nationwide Truck & Trailer  
Emergency Roadside Assistance Service



#### **Gallagher Transportation Services**

Arthur J. Gallagher Risk Management Services, Inc.  
2345 Grand Blvd, Suite 400  
Kansas City, MO 64108

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**TO ENROLL**

**CALL TOLL-FREE**

**1.800.435.0372**

**[LANDSTARCOORD@AJG.COM](mailto:LANDSTARCOORD@AJG.COM)**



## About Us

This Emergency Roadside Assistance Service Program is brought to you through Roadside Transportation LLC (DBA RoadsideMASTERS.com) and its affiliates. We provide Emergency Roadside Assistance Service Membership to truckers in the United States and Canada.

RoadsideMASTERS.com is the authorized exclusive representative of Road America Motor Club. Through Road America Motor Club our members are entitled to the full emergency roadside assistance services and benefits described within our membership handbook.

RoadsideMASTERS.com's dispatch service provider Road America is a leader in the North America roadside assistance market, where it maintains long-term partnerships with significant corporations and services over 22 million of their customers. They have been awarded the best Assistance Company in the world by ITIJ Award.

Operating today with a management team that has more than 145 years of combined experience in the motor club industry, Road America understands the areas most important to motorists during an emergency roadside event:

- ▶ Speed of service
- ▶ Accuracy
- ▶ Reliability
- ▶ Communication

Together we are committed to quality and people. Deploying the latest in dispatch system technology such as RADIIS NT® and LocateMe™, combined with excellent Roadside Assistance Service and a large concierge menu, we provide efficient service and peace of mind to customers on the road.



## Truck Benefits

**All benefits are 24 hours a day 7 days a week.**

- 1. Towing Assistance.** (up to 50 miles per disablement)
- 2. Fuel Delivery Service.** (up to 30 gallons of fuel)
- 3. Mobile Mechanic Service.** (up to \$100 for service call)
- 4. Oil, Fluid and Water Delivery Service.**
- 5. Flat Tire Assistance.**
- 6. Lockout/Replacement Key Services.** (up to \$100)
- 7. Jump Start**
- 8. Battery Assistance.** (up to \$100 for service call)
- 9. Winching/Extricating Assistance.**
- 10. Tire Replacement Assistance.**  
(up to \$100 per disablement) Delivery of new or used tire upon request.
- 11. Designated Personal Auto.** (Similar Benefits Extended)
- 12. Custom Trip Routing/Navigational Assistance.**
- 13. Road America's Savings Connection Program.**  
Receive savings for car rentals, theme parks, prescriptions and much more.
- 14. Hotel and Travel Discounts.**
- 15. Concierge Service.** (restaurants, lodging, rest and fuel stops)
- 16. Truck Rental Assistance.** (subject to compliance with your Landstar ICOA)